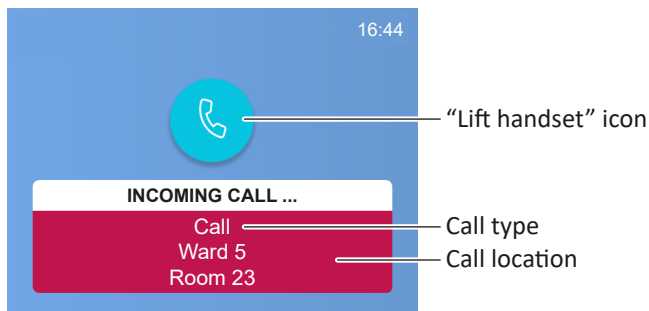


Call forwarding -1-

1. Display of forwarded calls

If a call is not answered within a programmed time frame, this call will be forwarded to all rooms where the presence button is activated. Forwarded calls are presented in the display of the ComTerminal^{IP} and an acoustic signal will sound:

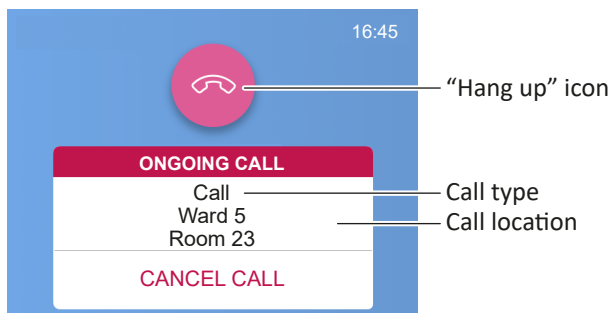


- Call: Short tone, long pause, short tone, ...
- Emergency call: tone, pause, tone, ...
- Cardiac alarm: long tone, short pause, long tone, ...

2. Accept the call

- Accept the call by tapping the “Lift handset” icon.
- ✓ The call is accepted. The display shows:

If possible, a speech connection is established to the call location.



Call forwarding -2-

3. Provide help to the caller

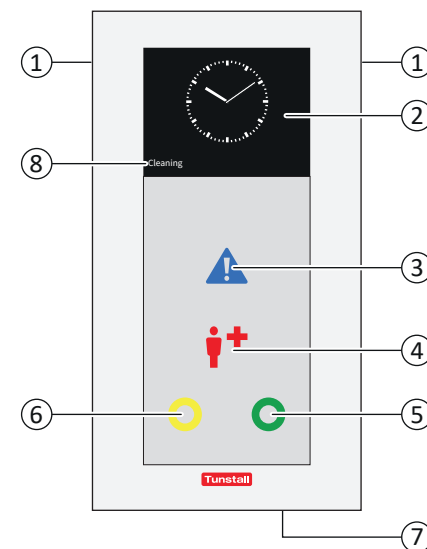
- Talk to the person seeking help and ask him/her what help he/she needs.
- To close the speech connection, to close the call display, and to hold the call tap the “Hang up” icon.¹⁾
- ✓ The speech communication is terminated. The call display is closed.
- When leaving the room, de-activate the presence button.
- Go to the calling location and provide the desired help.

¹⁾ Cancel the call type “Call”

For the call type „Call“ - i.e. for the call from a patient - you have the possibility to directly cancel the call. This is useful, if you have been able to help the patient when talking to him/her and if there is no need to go to the room itself.

- Instead of tapping the „hang up“ icon tap on “CANCEL CALL”.
- ✓ The speech communication is terminated. The call is cancelled. The call handling procedure is terminated.

Tunstall



- ① **Loudspeakers**
- ② **Touch display**
- ③ **Blue alarm button (if available)**
faintly illuminated for finding the button in the dark. Flashing brightly when a cardiac alarm was raised at the ComTerminal^{IP}. Button only available with active presence.
- ④ **Red call button**
faintly illuminated for finding the button in the dark. Flashing brightly when a call was raised at the ComTerminal^{IP}.
- ⑤ **Green presence button for staff 1**
illuminates when presence 1 is activated.
- ⑥ **Yellow presence button for staff 2**
illuminates when presence 2 is activated.
- ⑦ **Microphone**
- ⑧ **“Cleaning” button**
for temporarily disable the touch display & the buttons.

00 8804 45, 06/21 (Rev. 5.0)

ComTerminal^{IP}

Order no. 76 0510 00, 76 0510 10

User instructions

To log as present

Reporting the current presence of staff at all times is prerequisite for the use of the nurse call system.

There are two categories of staff:

- Staff 1 (e.g. nurses)
- Staff 2 (e.g. doctors)

Activated presence buttons

- indicate the presence of staff in the room.
- acknowledge a fresh call in this room.
- prepare the reception of forwarded calls.
- prepare the initiation of emergency calls. That means, calls from rooms with activated presence buttons are indicated with higher priority.
- put the blue alarm button into operation (at the ComTerminal^{IP} and at remote alarm switches). That means, pressing a blue alarm button will only initiate a cardiac alarm when staff presence is activated.
- deactivate the privacy feature for this room.

When entering the room

- Activate the presence button (Staff 1) or yellow presence button (Staff 2) at ComTerminal^{IP} or remote presence switch.
- ✓ The lights of all presence buttons in the room for this staff category come on.

When leaving the room

- De-activate the presence button (Staff 1) or yellow presence button (Staff 2) at ComTerminal^{IP} or remote presence switch.
- ✓ The lights of all presence buttons in the room for this staff category go out.

Screensaver

If the display is idle for several minutes, it switches off automatically.

- To reactivate the display, tap the display.

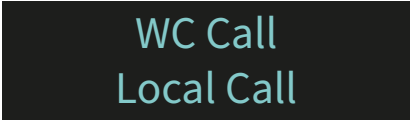
Providing help to the caller

Your help is required in another room:

1. Log-out from the current room: De-activate the presence button.
2. Go to the calling location.
3. Log-in at the call location: Activate the presence button.
4. Provide the required help to the calling person. If necessary, call for further assistance (see on the right).
5. Cancelling the call:
Automatic cancelling of call after de-activating the presence button (except for calls from WC).
6. For calls from WC: Press the grey cancel button in the WC.
7. De-activate the presence button.

Calling location WC

WC calls and WC emergency calls are triggered in the WC area. To draw attention to this call location, the ComTerminal^{IP} displays this information:



WC Call
Local Call

Special case: Help is already there

If a call was raised in the room where you are and you provided help without external assistance, you have to press the presence button before you can cancel the call.

Wiping the front panel

The front panel of the ComTerminal^{IP} is made of glass and is suitable for simple wipe disinfection. Before wiping the front panel, you have to disable the touch display and the buttons:

- While no staff is logged as present the word "Cleaning" is shown in the display. Tap on the word "Cleaning".
- ✓ The touch display and the buttons are disabled for several seconds (see display) and can be wiped off.

NOTE! The rear casing is made of ABS plastic and there are openings (for microphone, loudspeakers, ...) through which liquids can ingress. This must not happen!

Calling for assistance

Raising an emergency call

You are in the room and need assistance:

- Make sure your presence is activated.
- Press the red call button at the ComTerminal^{IP} or another call button in the room.
- ✓ The light of the activated call button is brightly illuminated or is flashing brightly (ComTerminal^{IP}). An emergency call is raised.

Raising a cardiac alarm

WARNING! Alarm buttons are operational only with activated staff presence.

You are in the room and need top priority assistance (e.g. cardiac team):

- Make sure your presence is activated.
- Press the blue alarm button at the ComTerminal^{IP} or another alarm switch in the room.
- ✓ The light of the activated alarm button is brightly illuminated or is flashing brightly (ComTerminal^{IP}). A cardiac alarm is raised.

Activation of privacy function

If you do not want that other persons can listen into this room via the ComTerminal^{IP} although staff presence is activated, you may manually activate the privacy feature:

- Tap the "Microphone" icon.
- ✓ The icon changes to a "Striked out microphone". Privacy is active.
- To de-activate the privacy feature tap the "Striked out microphone".
- ✓ The "microphone" icon is displayed. The privacy feature is off.



"Microphone"
Privacy is off.



"Striked out microphone"
Privacy is active.